



To view my graphic design portfolio
and work experience, visit

www.michelleod.com



EDUCATION

College / Cal Poly Pomona
2012

Bachelor's of Art degree,
Major in Graphic Design

High School / Victor Valley High
2007

High school diploma

CONTACT

 mod_design123@proton.me

 (760) 810-5456

 589 W Enchanted Desert Dr.
Casa Grande, AZ 85122

 michelleod.com

WORK EXPERIENCE

Bartender/Barback @ The Whining Pig (Desert Ridge) / Phoenix, AZ
2021 – 2023

Served bottled and draft drinks to customers, as well as cashiered, washed dishes, served appetizers, and cleaned the establishment at the end of the night. I made it a point to develop relationships with frequent customers and always went out of my way to learn about the constantly rotating beverage options to direct customers to a pleasant experience.

Barback @ The Hoppy Monk / San Antonio, TX
2018 – 2019

The Hoppy Monk is a restaurant and bar establishment. I would assist the bartenders with restocking bar supplies and greet/serve customers if the bar was busy. I would also assist general needs of the overall restaurant such as bring food to tables, restock ice, bring waters to guests, and answer any questions that arose. I washed dishes and cleaned at the end of the night.

Event Associate @ Twin Productions / San Antonio, TX
2018 – 2019

Would assist with event production needs at concerts such as scanning ticket admissions, answering customer questions about the venue, directing crowds, and collecting funds at the end of the night from the merch tables. Would be on call for any event staff needs to monitor and encourage a fun environment.

Online Order Fulfillment @ Target / Columbus, OH
2016 – 2017

Picked and packed products pulled from the storefront to fulfill online orders. I would compare invoices with products being placed into packages. I would also operate forklifts and push pallets of product out to restock inventories when low.

Store Associate @ GameStop / West Covina, CA
2009 – 2012

Worked the cashier, maintained the appearance of the storefront, engaged customers to help with their purchasing needs as well as provide an environment that would encourage them to return. Performed basic customer service tasks such as reciting current promotions and upselling when compelled.

**Receptionist/Customer Relations Assistant
@ Valley-Hi Toyota / Victorville, CA**
2005 – 2007

Worked as a receptionist for a car dealership where I fielded customer calls and in-person questions. Being the first point of contact for most customers, I had constant interaction with various customers.